



HM GOVERNMENT OF GIBRALTAR
Ministry for Health & Environment
Joshua Hassan House
Secretary's Lane
Gibraltar

PRESS RELEASE

No. 398/2012

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Environmental Feedback - Contact Details

In keeping with the Government's commitment to improving the quality of our environment, the Department of the Environment has set up an Environmental Feedback Section to provide the general public with a one-stop shop for the reporting of environmental matters. The Section's core function is to gather information received from members of the public and pursue action directly from the respective service providers. It is not intended as an emergency service.

A register of all issues raised will be established that will assist with monitoring the services provided. Feedback will be crucial to this process.

The Section is now operational and is working to its Summer Time (8 am to 2.30 pm) schedule until the 11th September 2012, when it will revert to Standard hours (8.45 am to 1.15 pm and 2.15 pm to 5.30 pm (Monday to Thursday) and to 5.15 pm (Friday).

Environmental Feedback Section

Location: Environmental Monitoring Unit, 91 New Harbours, Gibraltar.
Counter Opening Hours (Summer Time): 9am-2pm
Counter Opening Hours (Standard): 9am-12:30pm/ 2:30pm-4pm
Telephone 20065964 (Voicemail function will also be available)
Email: env.feedback@gibraltar.gov.gi

Environmental Agency

The Environmental Agency numbers continue to be operational. Matters such as foul smells should be reported to the Agency on the following numbers:
During working hours the number to call is 20070620.
Outside working hours the number is 58297000 where an Environmental Health Officer is on call. Their email addresses, to which complaints should preferably be followed up in writing, are info.environment@gibraltar.gov.gi; admin@environmental-agency.gi